



the PIPELINE

Palmdale Water District SUMMER 2022 | VOLUME 8 ISSUE 2



LIMITED WATERING DAYS/TIMES & DROUGHT SURCHARGES IN EFFECT

Palmdale Water District (PWD) customers are asked to follow the mandatory water conservation guidelines to help save enough water to carry the District through the end of what has been a severely dry year.

Based on projections, customers need to use 20% less water than they did in 2020 for there to be a sufficient supply for the next six months. To meet the 20% reduction, customers have been limited since May 1 to outdoor watering only on Mondays, Wednesdays and Saturdays before 10 a.m. and after 6 p.m.

On June 1, the Tier 2 outdoor water allocations for residential and irrigation customers were reduced by 20%. A 40-cent per unit drought surcharge is also being added to water used in Tiers 3-5, the non-essential usage tiers.

"We appreciate everyone who has been cutting back on water usage since April 2021 when we began asking for voluntary water conservation," said PWD General Manager Dennis D. LaMoreaux. "The severe drought has forced us to move into mandatory restrictions. We need everyone's help to get through this dry spell."

For the third year in a row, rainfall in the Northern Sierra has been below average. This deficiency has limited the amount of water PWD receives from the State Water Project (SWP), which is one of three sources of the District's water. The other two sources are groundwater and the Littlerock Reservoir.

The SWP reduced its allocation from 15% at the begin-

ning of the year to 5%. That is a difference of 2,130 acre-feet. An acre-foot of water is equal to 326,000 gallons. A family of four uses an average of 190,000 gallons of water annually.

Since May 1, customers who watered their lawns outside of the allowed days and times or who didn't address water leaks/overspray in a timely manner have received door tags warning them of the violations. PWD's Water-Use Efficiency team patrols neighborhoods to check for violators and responds to reports of water waste from the public.



Irrigation Restrictions
Water outdoors only on Mondays, Wednesdays and Saturdays before 10 a.m. & after 6 p.m.

According to the team, about 200 warnings were issued during the month of May. No fines were levied. PWD has plans to start an online education class in lieu of paying a fine for water waste, which starts at \$50. Once the online class is completed, PWD will waive the fine by crediting the customer's account.

"We believe that educating our customers so they are aware of how they can avoid wasting water is more important than making them pay fines," said Resource and Analytics Supervisor Claudia Bolanos. "It gives them an opportunity to learn how they can better use water efficiently and avoid wasting water at a time when the entire state is in a severe drought and our water supply is extremely limited."

Customers are encouraged to continue using water wisely by following irrigation restrictions and water-saving tips. So far, figures for May show usage was 16.6% less than May 2021 and 21.3% lower than May 2020.

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CALENDAR

Board Meetings

Mondays @ 6 p.m.
Via Teleconference Until Further Notice
Info Available on the Board Agenda
July 11 & 25
August 8 & 22
September 12 & 26

EVENTS

Water-Wise Workshop: Composting with PWD, L.A County Public Works & City of Palmdale

5 - 6:30 p.m.
Tuesday, August 2
Legacy Commons
930 East Avenue Q-9
Palmdale

PWD CLOSURES

July 4
Fourth of July
September 5
Labor Day

Attention: This publication is available in Spanish on our website at palmdalewater.org.

Atencion: Esta publicacion esta disponible en espanol en nuestro sitio web en palmdalewater.org.

WASTE OF WATER NOTIFICATION

Dear Customer:

The Palmdale Water District is hereby notifying you of water waste or misuse. The following are the most common causes of water waste or misuse:

- 1. Over-clothes loading resulting in overflow, leaks, or soggy undraped areas.
- 2. Car washing methods using a bucket and an automatic hose shut-off device.
- 3. Misuse of water by washing off sidewalks, driveways or any hardscapes.
- 4. Water leaking from leaking or broken plumbing and/or irrigation systems. Any water age and/or water on roads, lawns or other paved areas, please advise the water of violations. Otherwise you are in violation of the Palmdale Water District's Water Waste Policy and may be subject to a fine.
- 5. Watering landscape between 12:00 pm and 6:00 pm and/or watering on restricted day. Watering on any Monday, Wednesday, and Saturday only.
- 6. Watering on any restricted day or watering during a drought.

To make sure that you have complied with the above policy we will be back to make sure that you have complied with the above policy we will be back.

Other:

Under the District's Water Waste Policy:

- 1. This is the first violation of water waste or misuse and is a warning to take the problem corrected.
- 2. This is the second violation of water waste or misuse and the problem has not been corrected. Therefore, a charge of \$25.00 has now been assessed to your account.
- 3. This is the third violation of water waste or misuse and the problem has not been corrected. Therefore, a charge of \$100.00 has now been assessed to your account.
- 4. This is the fourth violation of water waste or misuse and the problem has not been corrected. Therefore, a charge of \$250.00 has now been assessed to your account.



Water Waste Fines May be Waived by Taking Online Class

PWD customers who are issued fines for wasting water during mandatory conservation periods will soon be able to take an online education class in lieu of paying the citation.

Starting later this summer, a customer with a fine of \$50 for a water waste violation can sign up for the free class. Once the online class is completed, PWD will waive the fine by crediting the customer's account.

The 30-minute class will cover topics including the importance of water and how to conserve.

Since mandatory conservation guidelines were adopted by the Board of Directors in April, the District's two-person Water-Use Efficiency staff has been tasked with issuing first violation water waste warnings to customers via door tags. The second violation triggers a \$50 fine. Further violations increase to \$250 and \$500.

For more information, contact Resource and Analytics Supervisor Claudia Bolanos at cbolanos@palmdalewater.org or 661-456-1092.

Water-Saving Rebates



Buy a high-efficiency (HE) clothes washer. It uses less water and reduces energy costs by 50%. \$150 in rebates available.



Install a weather-based irrigation controller and receive a rebate of up to \$150.



\$4 account credit available for each sprinkler retrofitted with an HE/MP rotator nozzle.



HE toilets and dual flush toilets save up to 15 gallons of water each day. Receive a \$100 credit rebate for each toilet.

FOR DETAILS ABOUT REBATES, VISIT WWW.PALMDALEWATER.ORG or call 661-947-411 ext. 5002.



FREE WATER-WISE WORKSHOP:
COMPOSTING
TUESDAY, AUGUST 2, 2022
5-6:30 p.m.
Legacy Commons, 930 East Avenue Q-9, Palmdale

Join Palmdale Water District, L.A. County Public Works and the City of Palmdale to learn how to efficiently compost at home and save water!

Guest Speaker: Erin Harris, L.A. County Public Works Smart Gardening Instructor

Learn the basics of :

- Backyard composting
- Water-wise gardening
- Worm composting
- Grass-cycling
- Edible gardening

Win a composting starter kit!

For more information, contact Public Affairs Specialist Michelle Trejo at 661-441-5944 or mtrejo@palmdalewater.org.

Consumer Confidence Report 2021 Results Now Available!



Palmdale Water District provides the Consumer Confidence Report to inform customers about the quality of our water. We are proud to report that our water met or surpassed all federal and state drinking water standards in 2021.

You can download the report by scanning the QR code, using the link provided below or get a printed copy of the report mailed to you by calling PWD at 661-947-4111.

https://www.palmdalewater.org/wp-content/uploads/2021/10/CCR_2020-1.pdf



DIRECTOR SCOTT KELLERMAN APPOINTED TO REPRESENT DIVISION 1

Scott Kellerman has been a resident of the Antelope Valley since 1978. He started working at Palmdale Harley-Davidson while a student at Quartz Hill High School and remained employed until it closed. In 1985, he helped open the new Harley-Davidson dealership in Lancaster and became part owner within five years. He has been on the Antelope Valley Sheriff's Boosters for more than 15 years and is the current President of the California Harley-Davidson Dealers Association. He was appointed by the Board in April 2022 to fill a vacant seat with a term ending November 2024. Welcome, Director Kellerman!

Repairing, Updating & Building New Wells to Pump



Operations Techs Brian Toner and Darren Dykes work on the repair at Well 8.

Faced with water shortages due to the severe drought, PWD has prioritized the maintenance of its wells and the construction of new ones to maximize the use of groundwater.

Recently, Well 8 and Well 26 have been rehabbed. Once functioning, the 600 Hp electric motor at Well 8 will be able to produce 1,800 gallons per minute (gpm). Well 26, which is smaller, will have the ability to pump 250 gmp.

At Well 15, a new 12-inch butterfly valve was installed. It is part of the water main replacement project at 10th Street East and Avenue P.

PWD has 22 active wells, and they are vital to accessing the groundwater, especially during dry years when surface water from the state is limited to just 5% of the annual allotment. Last year, 9,844 acre-feet of groundwater were used by customers.



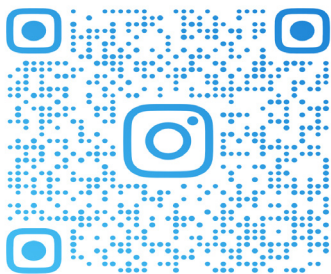
Operations Techs Mike Edgar and Darren Dykes and Lab Analysts Anthony Myrick and Sabrina Lee collaborate on getting Well 8 functioning by testing the water.

WHEN ALL CALIFORNIANS COME TOGETHER, SMALL CHANGES HAVE BIG IMPACTS TO #SAVEOURWATER



REPORT WATER WASTE

See water running down the street? Please call our hotline at 661-947-4111 ext. 5002 to report leaks or water waste.



FOLLOW THE OFFICIAL PWD INSTAGRAM!

Stay in the loop with PWD!

Now is the time for Californians to step up and conserve water because every drop counts. Small and consistent changes to reduce water use daily will make a big impact in the long run. With 50% of home water use dedicated to outdoor purposes, there are ways to significantly reduce water usage outside. Easy, actionable steps you can take today include:

- Turn off your sprinklers and other irrigation systems when rain is in the weather forecast.
- Prioritize watering your trees when faced with watering restrictions: Remember, trees are an investment. It will take more water, time and money to replace a mature tree lost to drought than to keep one alive.
- Replace grass with drought-resistant landscaping or turf: Water-wise plants and landscaping use little or no water

once established.

- Install automatic shut off valves for your outdoor sprinkler systems: Installing a drip irrigation system and a smart controller can save 15 gallons each time you water.
- Plant water-wise plants: Check with your local water agency on the best plants for your climate. It is best to use water-wise, California-native plants where possible.



LEARN MORE ABOUT THE CA DROUGHT

Learn more about how you can do your part to #SaveOurWater at saveourwater.com.

*Ad provided by the City of Palmdale.



Smash Mouth
SAT. JULY 23



REVISITING CREEDENCE
FEATURING MEMBERS OF CREEDENCE CLEAR WATER REVISITED
SAT. AUG. 13



ALL-4-ONE
SAT. AUG. 27



www.PalmdaleAmphitheater.com

PALMDALE AMPHITHEATER FAMILY OF PARTNERS:
Antelope Valley Medical Center, Waste Management, AMR, Valley Wide Dental, Ventura Graphix, Snow Orthodontics, and Antelope Valley Mosquito and Vector Control District.



CONTACT US!

CUSTOMER CARE: 661-947-4111
EMERGENCY LINE: 661-947-4114
FAX: 661-947-8604
WATER-USE EFFICIENCY: 661-947-4111 Ext. 5002

PAY YOUR BILL BY PHONE 24/7:
 855-498-9969
PAY ONLINE:
PALMDALEWATER.ORG

PAY NEAR ME: PAY WITH CASH AT ANY 7-ELEVEN OR FAMILY DOLLAR LOCATION WITH YOUR PWD STATEMENT.

2029 E. AVENUE Q
 PALMDALE, CA 93550

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Mission Statement

Since 1918, the Palmdale Water District has provided high-quality water at a reasonable cost. We pride ourselves on great customer care; advocating for local water issues that help our residents; educating the community on water-use efficiency; and leading our region in researching and implementing emerging technologies that increase operational efficiency.